

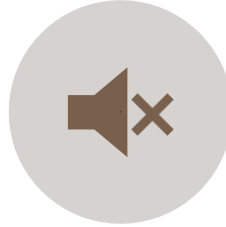
ST MARY'S ISLAND RESIDENTS' ASSOCIATION RESIDENTS MEETING

14.06.2021

Rules of the Zoom meeting



MEETING TO BE RECORDED
BY SMIRA



ALL MICS TO BE MUTED
AND CAMERAS SWITCHED
OFF EXCEPT THOSE
SPECIFICALLY SPEAKING



PLEASE RESPECT OTHERS'
VIEWS AND THE GUESTS
PRESENTING/UPDATING



PRESENTATIONS/UPDATES
FIRST AND THEN
QUESTIONS USING ZOOM
CHAT FUNCTION ONLY



ASK A QUESTION BY TYPING
INTO THE ZOOM CHAT
FUNCTION

Agenda

- Welcome and introductions
- Apologies for absence
- Recording of the last meeting – available on the website
- Stakeholder Q&A – CMT & Medway Council, PCSO Angela Saunders
- Stakeholder Q&A – Medway Practices Alliance
- Stakeholder Q&A - SMIRA
- Any other business
- Next Residents' meeting date 6 September 2021
- Close

Apologies for absence

Jade Jones – SMIRA Company Secretary



Previous meeting minutes

Malcolm Gray – SMIRA Chair

Video available on the SMIRA website

Water sports centre now open for bookings on their Facebook site



Stakeholder Q&A – CMT, Medway Council and PCSO Angela Saunders

Malcolm Gray – SMIRA Chair



Questions - CMT

Is there an update on whether the lime trees on The Avenue might be scheduled to be pruned? The trees are large now and often clipped by vans as they use the road. There are also aphids dropping gloopy sticky mess over our cars on our driveway? Enquiries have been made on social media on more than one occasion. An updated was promised but no communication has been received yet

Trees do belong to the Trust and are only cut back hard every three years, the team lift the low hanging branches and remove epidermal growth as and when needed and this was done 4 weeks ago (confirmed Gavin Jones). It is not financially viable to prune them hard every year and if we did they would probably perish. They are Lime trees and the only way to stop the droppings is to remove the trees completely.

Will check Facebook as only one person checking all three Resident FB pages better to email Info@cmtrust.co.uk for question direct to the Trust.

Sector 13 trees and bushes - When will the 4-stage plan be made available and work started on replacing the dead trees and bushes? Two years ago, we were advised that work is required on the landscaping, and work was due to start in May as advised by Dean, but there is no sign of work commencing yet.

Answer from Gavin Jones - The shortage of plants is due to the pandemic, the way I understand it is a lot of nursery's did not grow out their small plants as shortage of staff and not knowing when the restrictions would be lifted as it takes a lot of time and money as you can imagine to grow on the plants and if they did not sell they would lose out even more on income.

The nursery's are currently growing the plug plants on and in a way playing catch up as to not lose out on income. Although, the plants are ordered, so is just a case of awaiting them to come into stock.

The hydro seeding has been booked in just waiting a date after the shrubbery have been planted. I will get a date hopefully this week and let you know the date once they respond.

Questions - CMT

Security, PCSO and CMT – questions that remain unanswered as residents believe their concerns have not been addressed:

- Residents would like better visibility of both Carl and the PCSO walking around the Island, not just weekday mid mornings. The peak times for any anti-social behaviour are when the school day has finished, evenings and weekends. Could they both alternate rotas and provide one day each during the month at weekends? They have not been seen at end of school day when there is chaos around parking.

PCSO Angela Saunders – My shifts are 10 hours long. During each shift I walk between 8 and 10 miles, most of that on the Island. That is every shift and I am not sure how I could possibly be more visible. I also work as many late shifts as I do earlies and walk the same distance during these shifts as well. I also work one weekend in three, both 10 hour shifts. This has continued throughout lockdown.

I talk to many people on my travels, most of who say how lovely it is to see me all the time. If there is anyone who doesn't see me they can always contact me and I'll be more than happy to pay them a visit.

CMT - As Last meeting the Pandemic and Government Guidance has restricted CMT staff returning full to the estate until the 4th Road map on 21st June pending announcement from government today?, The school parking is the Councils Responsibility, we do monitor it regularly and Angela and Carl do attend on occasion. Last month the Security Officer standing in for Carl's leave also dealt with the Ice Cream van that was causing issues. It is not possible to be there every day. The school is responsible for their parents so this part of the question should be directed at the Council.

Carls hours are Monday to Friday and Angela is on site in the evenings and on Weekends depending on her shift pattern. We also have security officers booked for weekends where we know we have a good chance of antisocial behaviour as we did last weekend all weekend. We also have a security officer on duty all weekend over the summer school holidays period. This was all explained at the last SMIRA meeting. After the 21st of June (government guidelines permitting) Carl will be on site and more noticeable.

Questions - CMT

Why does the PCSO not attend residents' meetings?

PCSO Angela Saunders – If I was on duty on the evening of the meeting then I would attend. Generally they are scheduled when I am on rest days or early shifts. CMT always keep me updated with the content of the meetings and if there is anything to report to the Police.

CMT – There are PCSO clinics prior to the meetings but a limited number of residents' attended to see her.

The residents' have asked for the last three meetings for a simple report to be made available to residents from the PCSO and Ward, detailing anonymously the number of open cases, new cases, and the number of cases closed with the outcome. Can we get commitment that this can be produced?

PCSO Angela Saunders -I complete a report every month of any incidents that have happened on the Island. This is sent to the local Councillors and is put on the Friday Flyer. This has been done for almost a year now, I will send it every month to SMIRA as well in the future but it will be the same report.

Questions - CMT

Reverting to the security meeting which was scheduled pre-covid and agreed at the residents' meetings and readily dismissed by Dean. It was agreed at the residents' meetings that all stakeholders would be present to meet with residents. Since this agreement was made, CMT has altered attendees which is seen as a complete lack of respect to the residents and is not acceptable. When COVID allows, can we now have agreement to have this meeting rescheduled with all attendees or have all stakeholders attend the SMIRA meeting?

There was never a meeting agreed where all stakeholders would attend, Only 6 residents attended of which 4 were from the same family group. The Security and PCSO Contract as reiterated on a number of occasion is not up for renewal until 2024, upon contract renewal procurement tender process will be implement to include input from stakeholder Residents, Commercial tenants and Sub group of directors as normal practise to review service and cost to achieve required outcome for the site needs and requirements.

Questions - CMT

What is happening about the increased use of electric scooters being used around the island? Is action being taken by Carl and the PCSO?

PCSO Angela Saunders – These have become an issue countrywide. I have been speaking to some of the kids on the Island and advising them on the use of eScooters. To be fair to them, I haven't seen them riding them since. If they continue riding them they will be seized and parents spoken to.

Can a police sign on the new CMT building be displayed to deter some anti-social behaviour, especially as the PCSO has a desk located there? Stating that concerns around the safety of the PSCO may be a factor just highlights why residents want more visibility from POLICE and Ward.

Not sure what a police sign on the CMT building would achieve and anyway, we are not at liberty to erect police signage. That can only be authorised and provided by the police, which they will not do in this case for a PCSO office.

The dog walk paving - it is quite insulting to residents not to be informed when asked how much this work was, irrespective on how funded. We live here and should know how funds are being allocated in order to hold stakeholders accountable if required. The response provided by Dean previously that it is of no interest to residents, was incredibly unprofessional and condescending. If funds are readily available for use from the Dowry, how about some covered seating for our elderly so they can sit outside and meet during the hot weather or take a respite when walking?

Allocation of funds on SMI is clearly stated in the packs issued to residents every year so that residents have all the information they need to understand how their Rent charge is used. It is the CMT Board's decision as to how funding is allocated around the whole CMT estate. If there is a request for a particular piece of infrastructure on SMI, this can be brought via SMIRA and the SMIRA CMT Directors to the CMT Board for consideration.

Questions - CMT

The new CMT building - Most residents agree the building is an eyesore and only benefits the few members of staff who work there. What was the total cost of the build and fit out and annual costs? How did this compare to renting one of the many vacant office spaces on the Island? This would have been the perfect site for some covered elderly/disabled seating.

As for the previous question, it is the CMT Board's decision as to how funding is allocated across the estate. The CMT Board has the authority to decide on ongoing funding and maintaining the financial health of the Trust into the long-term future. The investment in the CMT Office building was a strategic Board decision to remove ongoing office rental costs and to ensure the financial security for the Trust into the future. Again, as noted for the previous question, if there is a request for a particular piece of infrastructure (covered elderly seating), this can be brought via SMIRA and the SMIRA CMT Directors to the CMT Board for consideration.

The Azure section that was handed over to Remus to maintain. Why was this done and agreed with Countryside? From neighbours' complaints they are expensive, with residents still paying CMT, and Remus are not doing a particularly good job.

This issue is the responsibility of Countryside properties (and Homes England as an equal partner in the joint venture), who have followed the Remus option instead of transferring the infrastructure to CMT. CMT have objected to this at the highest level within both Countryside and Homes England and are looking for a positive outcome for these final housing areas of SMI.

Dogs on leads - the weekends are now getting out of control. What is CMT doing now COVID restrictions are easing?

Warning signage provided and persons told to put dogs back on leads when spotted by security staff.

Questions – Medway Council

Goldcrest Way lamp post – it has now been over 6 months since it was knocked over. Has the Council now put in a claim against the driver's insurance and when will the new light be erected?

Stakeholder Q&A – Medway Practices Alliance

Malcolm Gray – SMIRA Chair



Stakeholder Q&A – SMIRA

Malcolm Gray – SMIRA Chair

10 min



Questions – SMIRA

What is happening with the launch of the consolidated neighbourhood watch scheme?

The SMI Neighbourhood Watch Scheme was launched on 5 October 2020. There is a crime incident reporting link on the SMIRA website.

The CMT Finance Trustee and security meetings, are SMIRA now attending?

The two SMIRA Board members attend the CMT Board meetings and act on a number of the sub-committees.

Countryside – the previous area MD, Tom Sherriff, used to attend the SMIRA meetings. Can SMIRA re-engage with the new MD while Countryside is still building? They could have a slot at the beginning of each meeting to discuss issues pertaining to Countryside.

Contact has now been made with Paul Dawson, Development Director, who was unable to attend tonight but has promised to keep us updated on the Remus position when he is able to, and to attend future meetings.

2021 Residents' Meeting Dates

Malcolm Gray – SMIRA Chair



2021 Resident Meeting Dates

Commencing at 8 pm (currently via Zoom)

6 September 2021

18 October 2021

11 December 2021 (AGM)

2021 CMT Board Meetings

The CMT Board meet six times a year. If you would like the SMIRA representative trustees to raise anything at the next CMT Board meeting please let us know and we will ensure your questions are put to the CMT trustees.

Thank you and close

